

SOUTH SHORE WATER WORKS

COMPANY

P. S. C. KY. NO. 2

CANCELS P. S. C. KY. NO. _____

THE SOUTH SHORE WATER WORKS COMPANY

OF

SOUTH SHORE, KENTUCKY

Rates, Rules and Regulations for Furnishing

Water Service

at

SOUTH SHORE, KENTUCKY

GREENUP COUNTY

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Filed with

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OF

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PURSUANT TO KRS 5.011,

SECTION 9 (1)

BY Choua Saller
PUBLIC SERVICE COMMISSION MANAGER

ISSUED June 21, 19 90 EFFECTIVE July 21, 19 90

ISSUED BY: SOUTH SHORE WATER WORKS COMPANY

BY:

Scott Havel

PRESIDENT

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PURSUANT TO 207 KAR 5.011,

SECTION 9 (1)
BY *Chow Saller*
PUBLIC SERVICE COMMISSION MANAGER

SOUTH SHORE WATER WORKS COMPANY

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RULES AND REGULATIONS

SECTION : 1 PURPOSE

This schedule of Rules and Regulations governs the furnishing of water service by South Shore Water Works Company hereinafter referred to as the Utility or the Company and applies to all service received from the Utility. No employee or individual director of the Utility is permitted to make an exception to Rates, Rules or Regulations. All Rules and Regulations are to be in effect so long as they are not in conflict with Public Service Commission Rules and Regulations. The Utility is further subject to all Rules and Regulations of the Commission even though not contained herein. Public Service Commission Rules and Regulations are available for inspection during normal office hours.

Rules and Regulations are not intended to impose any unnecessary or burdensome regulations upon the customers, but only to provide those deemed essential for the safe, orderly conduct of business, the preventing of unnecessary waste of water and to forestall discriminations between customers.

(1) SCOPE

This schedule of Rules and Regulations is a part of all contracts for receiving water service and applies to all service received, whether the service is based upon contract, agreement, signed application or otherwise.

(2) REVISIONS

These Rules and Regulations may be revised, amended, ~~supplemented~~ ^{amended} or otherwise changed from time to time subject to approval of the ~~Public Service Commission~~ ^{KENTUCKY} Service Commission, and shall have the same force as the present ~~Rules~~ ^{EFFECTIVE} and Regulations.

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PURSUANT TO 237 KAR 5.011,

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By Ray Sells
PUBLIC SERVICE COMMISSION MANAGER

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 ISSUED BY GEORGE J. HANNON PRESIDENT SOUTH SHORE, KENTUCKY 41175
 Name of Officer Title Address

FOR SOUTH SHORE WATER WORKS CO.

P. S. C. KY. NO. 2

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Sheet No. _____

SOUTH SHORE WATER WORKS COMPANY

RULES AND REGULATIONS

[3] SERVICE AREA

The Utility furnishes water service to South Shore and surrounding areas located at South Shore in Greenup County, Kentucky, except as described herein.

[4] AVAILABILITY

Water service is available to any domestic, commercial or industrial consumer within the Utility's area, except as described herein.

[5] OFFICE HOURS

The office at 809 Main Street, South Shore, Kentucky, is open between the hours of 9:00 a.m. and 4:30 p.m., Monday through Friday.

SECTION: 2 DEFINITIONS

DEFINITIONS APPLICABLE TO RULES AND REGULATIONS

- (a) "Customer" shall mean any person, firm, corporation or municipality supplied by water service pursuant to these Rules and Regulations.
- (b) "Bona fide prospective customer" shall mean any owner or lessee who is to be the occupant of an existing developed premises having a curb line abutting on that part of a street or public highway in which there is, or is to be, located a distribution main of the Company, who shall file a signed application for a new street service connection and for water service to such premises to be occupied.
- (c) "Company" shall mean the South Shore Water Works Company acting through its officers, managers, or other duly authorized employees or agents.
- (d) "Street service Connections" shall mean a pipe with appurtenances used to conduct water from a distribution main of the Company to the curb line of the premises.

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BY George J. Harnish
PUBLIC SERVICE COMMISSION MANAGER

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Name of Officer

PRESIDENT SOUTH SHORE, KENTUCKY 41175

Title Address

FOR SOUTH SHORE WATER WORKS CO.

P. S. C. KY. NO. 2

SOUTH SHORE WATER WORKS COMPANY

Cancelling P. S. C. KY. No. _____

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RULES AND REGULATIONS

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DEFINITIONS Continued

(e) "Premises" shall mean and include:

- (1) a building under one roof and occupied as one business or residence and served through one street service connection; or
- (2) a combination of buildings in common ownership in one common enclosure or on a single tract of land not crossed by public streets, roads, or ways and occupied by one family or business and served through one street connection or through more than one such connection if in the exclusive discretion of the Company, multiple connections are advisable in providing service; or
- (3) one side of a double house having a solid vertical partition wall or each unit of a series of what are commonly known as row houses, each unit being occupied by one family or business and each served through one street service connection; or
- (4) a building having a number of apartments or offices and using halls and means of entrance in common, and served through one street service connection; or
- (5) a building previously erected as a single family residence served through one street service connection and subsequently converted into apartments or offices or a combination of such, with two or more separate halls and means of entrance not used in common, and where separate water supply plumbing would not be practicable; or
- (6) each residential or business single occupancy unit, served through one street service connection, in a building which is not a premises otherwise defined in these Rules.

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SECTION 9 (1)

BY George J. Walker
PUBLIC SERVICE COMMISSION MANAGER

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Name of Officer

PRESIDENT SOUTH SHORE, KENTUCKY 41175
Title Address

FOR SOUTH SHORE WATER WORKS CO.

P. S. C. KY. NO. 2

SOUTH SHORE WATER WORKS COMPANY

Cancelling P. S. C. KY. No. _____

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RULES AND REGULATIONS

DEFINITIONS continued

- (7) Rates are based on single family residences or multi-family units and are not applicable to other single family residences or multi-family units. Where two or more residences or multi-family units are served through one street connection the Company may allow service to be taken through one meter if the segregation of plumbing on customer's premises would involve undue expenses to the customer, but in this event the unit blocks and minimum bills of rate would be multiplied by such number of residences or units.

PROVIDED: They are located on lots having a curb line abutting on that part of a street or public highway in which there is, or is to be, located a distribution main of the Company extending for at least one-half of the frontage of the lot on said street or highway.

SECTION: 3 APPLICATION FOR WATER SERVICE

Each customer must make written application for water service at the office located at 809 Main Street, and said application, including service received thereunder, is unassignable by the customer.

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BY *George J. Hannah*
PUBLIC SERVICE COMMISSION MEMBER

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P. S. C. KY. NO. 2

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RULES AND REGULATIONS

continued

Each customer, by signing application for service shall grant or convey, or shall cause to be granted or conveyed to the Company a perpetual easement and right-of-way across any property owned or controlled by the customer whenever said easement or right-of-way is necessary for the Company's water facilities and lines so as to be able to furnish service.

Water will not be supplied to any premises, the applicant of which is indebted to the Company for water supplied, work done or material furnished until such indebtedness, whether incurred at the premises or any other premises, is paid.

Water will not be turned on if there is no customer cut off valve present nor will others be permitted to turn on water. Water will only be turned on by an employee or agent of the water company.

Bills and notices relating to the conduct of the Company will be mailed to the customer at the address listed on the application unless a change of address has been filed with the Company, and the Company shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from any payment and or late fees of any bill or notice.

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(1) DEPOSITS

The Utility may require from any customer or applicant for service a cash deposit to secure payment of bills not to exceed two-twelfths (2/12) of the estimated annual bill of such customer or applicant. Interest at the rate of six percent (6%) per annum will be paid on deposits so required, from the date of deposit. Should the interest not be paid or credited to the customer yearly, the interest shall be compounded as set forth by the Commission.

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SECTION 9.07

BY George J. Hannan
PUBLIC SERVICE COMMISSION MEMBER

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RULES AND REGULATIONS

[2] CUSTOMER SHUT OFF VALVES

- (1) Each customer shall have and maintain its own shut off valve.
- (2) When service is turned on by the utility at the meter box, the customer shall have its shut off valve closed to determine if any leaks are present in the service line.
- (3) If water service is turned off by the utility for any reason, service will not be restored if no shut off valve is present or not in a workable condition.

[3] BOILERS AND/OR PRESSURE VESSELS

Customers having boilers and/or pressure vessels receiving a supply of water from the company must have a reduced pressure back-flow preventor and a check valve on the water supply line and a vacuum valve on the stream line to prevent collapse in case the water supply from the Company is discontinued or interrupted for any reason, with or without notice. It is the responsibility of the customer to make provisions for protection of his equipment in case of interrupted or intermittant service.

[4] BACKFLOW PREVENTORS

All services shall have a means of backflow prevention, such type and location subject to approval of The Company.

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SECTION 9

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GEORGE J. HANNAH

PRESIDENT

SOUTH SHORE, KENTUCKY 41175

Name of Officer

Title

Address

RULES AND REGULATIONS

[5] BILLING, COLLECTION, PENALTIES

Bills for water service furnished by the water system will be mailed no later than the second (2nd) day of each month and will be due and payable by the sixteenth [16th] of the month. A ten percent (10%) late payment penalty charge will be applicable after the due date of any account.

Meters will be read the last five (5) working days of each month. Where a meter has ceased to register or a meter reading could not be obtained, consumption will be based on average consumption considering conditions prevailing.

SECTION: 4 DISCONTINUENCE OF SERVICE[1] DISCONTINUENCE OF SERVICE BY CUSTOMER

Any customer desiring to discontinue water service for any reason must give notice at the Company office, otherwise the customer shall remain liable for all water used and services rendered.

[2] DISCONTINUANCE OF SERVICE BY UTILITY

The Utility may refuse or discontinue service to an applicant or customer, after proper notice, for failure to comply with its rules and regulations or state and municipal rules and regulations, or illegal use of service, or for non-payment of bills.

And especially for any of the following reasons:

- A. Misrepresentation in the application for service.
- B. Waste or misuse of water and/or failure to keep service pipes in suitable repair.
- C. Tampering with meter, service, or valves, or permitting such tampering by others.
- D. Cross connection
- E. Refusal or neglect to provide reasonable access for meter reading, repairs, or to provide service.
- F. Non-payment of Bills.
- G. When a dangerous condition is found to exist on the customers or applicants premises, the service shall be cut off without notice or refused.

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SOUTH SHORE WATER WORKS COMPANY

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RULES AND REGULATIONS

- (3) DISCONTINUANCE OF SERVICE FOR NON-PAYMENT OF WATER BILLS
- Bills for water service are due and payable at the water office of the South Shore Water Works Company on the date of issue. The past due date shall be the 16th of the month. Bills will be dated and mailed on or about the 1st day of each month. All bills not paid on or before the 16th of the month shall be deemed delinquent. When a bill becomes delinquent, the water company shall serve a customer a written final notice of said delinquency, and of the intent of the water company to discontinue service ten days after the date of such notice unless such bill is paid prior to the expiration of such ten days. If a delinquent bill is not paid within ten days after date of such final notice, the water supply to the customer may be discontinued without further notice; provided, however, if, prior to discontinuance of service, there is delivered to the water company office a written certificate signed by a physician, a registered nurse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until thirty (30) days elapse from the time of the water company's receipt of said certification, whichever occurs first.

Partial payment may be considered by the water company if the user is under extreme hardship for retention of service and has shown good faith in attempting to meet a partial payment obligation to the water company.

If service is discontinued for non-payment, a reconnection charge, along with the full amount owed (and a water deposit averaging 2/12 of the annual bill, if user has no deposit) is required before service will be restored.

PUBLIC SERVICE COMMISSION
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BY: George J. Donnan
PUBLIC SERVICE COMMISSION MANAGER

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GEORGE J. DONNAN

PRESIDENT

SOUTH SHORE, KENTUCKY 41175

Name of Officer

Title

Address

FOR SOUTH SHORE WATER WORKS CO.

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SOUTH SHORE WATER WORKS COMPANY

RULES AND REGULATIONS

[4] ABANDONED SERVICE CONNECTION

Any service connection which has been out of service continuously for a period of two (2) years or more to an unlivable premise or a vacant lot and/or site may be removed by the Company at its own expense. Any future new service desired is subject to Section 13 New Customer Water tap.

SECTION: 5 PROTECTION BY CONSUMER

Customer shall protect the equipment of the Utility on his premises and shall not interfere with Utility's property or permit interference except by duly authorized representatives of the Utility.

If any loss or damage to the property of the Company or any accident or other injury to persons or property is caused by or results from negligence or wrongful action of the customer, member of his household, his agent or employee, the cost of the necessary repairs or replacements shall be paid by the customer to the Company, and any liability otherwise resulting shall be the customer's.

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OF KENTUCKY
EFFECTIVE

[1] NOTICE OF TROUBLE

Customer shall give notice to the Utility of any irregularities or unsatisfactory service and of any defects known to customer.

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

By George J. Hannah
PUBLIC SERVICE COMMISSION MANAGER

[2] RIGHT OF ACCESS

The customer shall permit the Company to lay, maintain, repair, remove such water lines as are owned by the Company and located on the customer's property, with the right of ingress and egress over customer's property. The Company's duly authorized representative and/or other duly authorized employee of the State Health Department bearing proper credentials and identification shall be permitted to enter upon all properties for the purpose of inspection, observation, measurement, sampling and testing, in accordance with the provisions of these Rules and Regulations.

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PRESIDENT
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SOUTH SHORE WATER WORKS COMPANY

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RULES AND REGULATIONS

The customer shall convey, or cause to be conveyed, a perpetual easement and right-of-way to the Company across any property owned or controlled by the customer whenever said easement or right-of-way is necessary to enable the company to furnish water service to the customer.

(3.1) RELOCATION OF WATER FACILITY

The Company may, at the request of a customer or other person, relocate, change, or modify existing Company owned equipment, mains, or appurtenances. Those requesting shall reimburse the company for such changes at actual cost including but not limited to appropriate legal, administrative, engineering, and overhead costs.

SECTION: 6 INTERRUPTION OF SERVICE

The company will use reasonable diligence in supplying water service, but shall not be liable in the event of, or for any loss, injury, or damage to persons or property resulting from interruptions in service, excessive or inadequate water pressure, or otherwise unsatisfactory service, whether or not caused by negligence.

The Company does hereby explicitly state that its system is designed for rural domestic consumption and that its provision of connections for fire protection, whether by design or implication, is only for such benefit as said customer may be able to derive from such connection.

The Company shall in no event to be held responsible for any claim made against it by reason of the breaking of any mains or service pipes or by reason of any other interruption of the supply of water caused by the failure of machinery or stoppage ~~PUBLIC SERVICE CO. repairs~~ or other reason. No person shall be entitled to damages or a payment refund for any interruption of service which in the ~~operation~~ ~~of~~ ~~the~~ ~~Company~~ may deem necessary.

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BY George J. Hannah
7055 RING COMMERCIAL BLVDDATE OF ISSUE June 21, 1990DATE EFFECTIVE July, 21 1990

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P. S. C. KY. NO. 2

SOUTH SHORE WATER WORKS COMPANY

Cancelling P. S. C. KY. No. _____

Sheet No. _____

RULES AND REGULATIONS

The Company shall make all reasonable efforts to eliminate interruption of service and when such interruptions occur will endeavor to re-establish service with the shortest possible delay. When the service is interrupted, all consumers affected by such interruption will be notified in advance whenever it is possible to do so.

[1] COMPLAINTS

Complaints may be made to the operator of the system whose decision may be appealed. Such appeal shall be in writing within ten (10) days of date of decision by operator which shall also be in writing and dated, stating the nature of the complaint and supporting evidence. Decisions by the Company are final subject only to appeal to the Public Service commission according to the procedures of that body.

[2] ADDITIONAL LOAD

The service connection supplied by the Company for each customer has a definite capacity, and no addition to the equipment or load connected thereto shall be allowed except by consent of the Company. Failure to give notice of additions or changes in load, and to obtain the Company's consent for same, shall render the customer liable to the Company for all loss, cost, and expense, including but not limited to attorneys fees and court costs, for any damage to any of the Company's lines or equipment caused by the additional or changed installation.

[3] DAMAGE TO COMPANY'S WATER SYSTEM

No person shall break, damage, destroy, uncover, deface, tamper with, or otherwise alter any structure, appurtenance, equipment, or other property which is a part of the Company's Water Works. Any person violating this provision shall be subject to immediate arrest and/or discontinuation of water service and shall pay all costs of repairing or replacing the property including but not limited to all overhead expenses.

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SECTION 9

BY *George L. Little*
PUBLIC SERVICE COMMISSION

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PRESIDENT

SOUTH SHORE, KENTUCKY 41175

Name of Officer

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FOR SOUTH SHORE WATER WORKS CO.

P. S. C. KY. NO. 2

SOUTH SHORE WATER WORKS COMPANY

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RULES AND REGULATIONS

Any person, firm, or organization working around or near the Company's distribution mains, appurtenances, or other property may request the Company to indicate the location of same. However, location by Company of same does not relieve such person of complete responsibility for any and all damages, liability, and loss to the Company's property resulting from any act of such person or his assigns and/or agent.

Any damage of injury to persons or property caused by or resulting from the acts of the customer or any other individual in relation to the Company's property shall be paid by the customer or other individual including but not limited to all loss, costs, and expenses including attorneys fees and court costs. Said customer or other individual shall indemnify the Company from all loss, cost, and expense, including but not limited to attorneys fees and court costs, resulting from or caused by the aforementioned acts.

SECTION: 7 MAINTENANCE

The Utility may at any time deemed necessary, suspend water service to any consumer or consumers for the purpose of making repairs, changes or improvements upon any part of its system. The Utility shall when necessary give reasonable notice of such suspension of service to the customer.

The Utility shall be responsible for the maintenance of that portion of the service line installed by the Utility and the consumer shall be responsible for the maintenance of that portion thereof installed by the consumer.

The Company shall in no event be held responsible for any claim made against it by reason of the breaking of any mains or service lines, or by reason of any other interruption of the supply of water caused by

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PURSUANT TO 207 KAR 5.011,
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BY George J. Hannah
PUBLIC UTILITIES COMMISSION MANAGER

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Name of Officer Title Address

SOUTH SHORE WATER WORKS COMPANY

RULES AND REGULATIONS

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MAINTENANCE Continued

failure or beakage of equipment, mains, machinery or stoppage for necessary repair or maintenance or an act of God. No person shall be entitled to damages nor for any portion of a payment for any interruption of service which the Company may deem necessary. Any customers having equipment which may cause damage if the water is turned off for any reason shall install at their own expense a check valve or vacuum valve.

SECTION: 8 SUPPLY

The Water Company shall strive to deliver a continuous and adequate supply of water at proper pressure, and to avoid shortage or interruption of service. However, due to circumstances beyond the company's control or work that must be performed on the plant, mains, reserviors, or flushing of same which are necessary; service may be interrupted. Every effort will be made to effect repair as soon as possible, and in no event can the Water Company be held responsible for any damage or claims cause by this or any other ordinary course of business.

The Company does not guarantee a continuous supply, fixed pressure, full volume or colorless water as the water service is subject to all variable conditions that may arise in the distribution of water. "In no event, however, shall the pressure at the customer's service pipe under normal conditions fall below thirty psig nor shall the static pressure exceed 150 psig."

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SECTION: 9 DISTRIBUTION EXTENSIONS

SEP 11 1992

Any person desiring an extension to the Company's system shall request in writing in a form approved by the Company for such extensions. Any requested extension shall be provided as follows: PURSUANT TO 807 KAR 5.011, SECTION 9 (1)

BY: George J. Hannon
PUBLIC SERVICE COMMISSION MANAGER

The Company shall determine the total cost of the proposed water main extension (exclusive of the meter connection) and the total length of the extension. The Company shall pay that portion of the water main extension equal to 50 feet for each applicant for service.

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ISSUED BY GEORGE J. HANNON PRESIDENT SOUTH SHORE, KENTUCKY 41175
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FOR SOUTH SHORE WATER WORKS CO.

P. S. C. KY. NO. 2

SOUTH SHORE WATER WORKS COMPANY

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RULES AND REGULATIONS

That part of the cost not covered by the Company's portion shall be contributed equally by those applicants desiring service on the main extension. Each applicant will also be required to pay the Company's approved "Tap-on-fee" for a meter connection to the main extension.

Each year for a period of (10) years, which for the purpose of this rule shall be the refund period, the Company shall refund to the customer or customers who paid for the excessive footage the cost of fifty feet (50) of the extension in place for each additional customer connected during the year whose service line is directly connected to the extension installed and not to extensions or laterals therefrom, but in no case shall the total amount refunded exceed the amount paid the Company. After the end of the refund period, no refund will be required to be made.

SECTION: 10 OWNERSHIP OF LINES AND MAINS

The Company shall own all lines, meters and other water equipment whether installed by the Company or customer and shall maintain same in a workable condition except the customer service line starting at the meter yoke exit ell, or setting exit fitting, and continuing to the place of consumption.

AUG 14 1990

PURSUANT TO KRS 207.507,

SECTION 9 (1)

BY George S. Saller
PUBLIC SERVICE COMMISSION MANAGER

SECTION: 11 METER TEST

Periodic meter tests by the Company are normal procedure. However, tests will be performed at customer's request. If found more than two percent (2%) fast, the difference will be reimbursed to the customer, not to exceed twelve (12) months, or if meter is found within limits or slow, a test fee will be charged to cover service expenses. The customer may upon written request, have the Public Service Commission test the meter.

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FOR SOUTH SHORE WATER WORKS

P. S. C. KY. NO. 97-321

SHEET NO.

SOUTH SHORE WATER WORKS COMPANY

RULES AND REGULATIONS

EXCEPTION TO EXTENSION OF SERVICE

Applies only to the Lower White Oak, Kellen Hollow, and Nelroy extensions in Greenup County and the Firebrick 1997 extension in Lewis County pursuant to Public Service Commission Case No. 97-321. A deviation from 807 KAR 5:066, Section 11(2)(b). Effective October 16, 1997; any subscriber for water service along these special extensions on and for (10) ten years after the effective date of this tariff is required to pay the same contribution paid by the original subscribers in the amount of \$850.00 plus the approved tap fee. No refunds to the original subscribers will be made on these special extensions. All subsequent contributions over the original 49 subscribers will be used solely for debt service necessary from the above styled case.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 16 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: Stephen D. Ball
SECRETARY OF THE COMMISSION

Date of Issue October 16, 1997 Date Effective October 16, 1997

Issued by: George J. Harman President South Shore, KY 41175
Name of Officer Title Address

BY AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE
NO. 97-321 DATED OCTOBER 13, 1997

FOR SOUTH SHORE WATER WORKS CO.

P. S. C. KY. NO. 2

SOUTH SHORE WATER WORKS COMPANY

Cancelling P. S. C. KY. No. _____

Sheet No. _____

RULES AND REGULATIONS

SECTION: 12 FIRE HYDRANTS

The following rules and regulations shall be applicable to use of public or private fire hydrants:

- (a) All public fire hydrants shall be furnished, installed and maintained by the Company. Private fire hydrants shall be furnished, installed and maintained by the person desiring same.
- (b) Any expense for repairs caused by the employees of the municipality or fire district will be paid for by the municipality or fire district.
- (c) The use of fire hydrants by persons other than employees of the company will be restricted to the taking of water for the extinguishing of fires or other emergency purposes only. Persons, other than employees of the company shall not, under any circumstances, take water from fire hydrants for any other purposes.
- (d) Inspection, test or flushing of fire hydrants will be performed periodically by employees of the company only. The municipality or fire district may request inspection, test or flushing of fire hydrants, after reasonable notice to the company, and such test, inspection or flushing shall be conducted by the company, in the presence of employees of the municipality or fire district, if so requested.
- (e) Whenever a change in location, size or type of a fire hydrant is ordered by the municipality or fire district, such change will be made by the company at the expense of the municipality or fire district.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 14 1990

PURSUANT TO 207 KAR 5.012,

SECTION 9 (c)

BY George S. Miller
PUBLIC SERVICE COMMISSION MEMBER

DATE OF ISSUE June 21, 1990 DATE EFFECTIVE July 21, 1990
Month Day Year Month Day Year
ISSUED BY GEORGE J. HANNAH PRESIDENT SOUTH SHORE, KENTUCKY 41175
Name of Officer Title Address

SOUTH SHORE WATER WORKS COMPANY

Cancelling P. B. C. KY. No. _____

Sheet No. 17

RULES AND REGULATIONS

(1) FIRE PROTECTION

(A) The Company's system is not designed nor intended for use for fire protection in any manner whatsoever. Any customer using same for fire protection does so at his own full and sole responsibility and risk.

The Company makes no warranty as to the sufficiency of the water or the adequacy of the water pressure at any time.

Fire Hydrants installed on the distribution lines of the Company are for the sole purpose of flushing the lines, or other uses by the Company necessary for proper maintenance of the lines. The Company is not responsible for, nor does it guarantee, any minimum pressure or flow at these hydrants, other than the minimum required by the Public Service Commission for distribution lines. Fire hydrants used by fire department units in the performance of their duty, any damage to the distribution lines, resulting from excessive pumping pressure will be the liability of that unit. Monthly fees charged for hydrants or fire lines are for provision of connection, inspection, test or flushing. Any damage by Fire Department units to hydrants will be the liability of the unit.

On or after June 3, 1992 the effective date of this administrative regulation, fire hydrants may be installed by a utility only if:

a.) A professional engineer with a Kentucky registration has certified that the system can provide a minimum fire flow of 250 gallons per minute; and

b.) The system supporting this flow has the capability of providing this flow for a period of not less than two (2) hours plus consumption at the maximum daily rate.

2. The location, installation, and the responsibility for maintenance of fire hydrants, public and private fire protection facilities, connecting mains, and their ownership may be subject to negotiation between the utility and the applicant. Fire hydrants and public and private fire protection facilities shall be installed as required by the utility and if owned by the utility shall be subject to any conditions the commission may impose, based upon the compensation received for this service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 11 1992

PURSUANT TO 807 KAR 5011,

SECTION 9 (1)

BY: George J. Hinnich
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE

August 13, 1992

DATE EFFECTIVE

Month Day Year Month Day Year

ISSUED BY

GEORGE J. HINNICH

PRESIDENT

SOUTH SHORE, KENTUCKY 41175

Name of Officer

Title

Address

SOUTH SHORE WATER WORKS COMPANY

Cancelling P. S. C. KY. No. _____

Sheet No. _____

RULES AND REGULATIONS

[1] FIRE PROTECTION

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The Company makes no warranty as to the sufficiency of the water or the adequacy of the water pressure at any time.

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SECTION: 13 NEW CUSTOMER WATER TAP

Any person, firm, agency, or governmental entity within the current boundary of the Company may request service. Said request must be in writing.

No service requested shall be granted unless the property of said applicant is adjacent and contiguous to an existing distribution main of the Company. Should the applicant desire to have the existing distribution system extended to serve him, same shall be accomplished as stipulated, herein.

Should the Company determine that service to a requestor is available each prospective customer desiring water shall be required to execute and sign the Company's application for water service and pay the tap-on fee before service is supplied by the company and comply with all Regulations herein.

AUG 14 1990

PURSUANT TO POT 1008.0001,
SECTION 9 (1)DATE OF ISSUE June 21, 1990DATE EFFECTIVE July 21, 1990Month June Day 21 Year 1990Month July Day 21 Year 1990ISSUED BY GEORGE J. HANNAH PRESIDENT SOUTH SHORE, KENTUCKY 41175

Name of Officer

Title

Address

FOR SOUTH SHORE WATER WORKS CO.

P. S. C. KY. NO. 2

SOUTH SHORE WATER WORKS COMPANY

Cancelling P. S. C. KY. No. _____

Sheet No. _____

RULES AND REGULATIONS

The company may refuse to provide service to those locations where the cost of providing service is considered to be excessive or where the consumption usage proposed is to excessive.

The Company shall install a meter, meter box and required amount of service line to install the meter box on or about the right-of-way or the property line and or otherwise easement to supply water service, and the location of which determined by the utility, except as described herein.

All taps and connections shall be made by the Company and or under its direction. Should a prospective customer request service at a point of delivery which now, or in the future, does not provide a delivery pressure of 30 PSI, or his requirements, he may make provision for an individual pressure booster system installed and maintained by him. The manner of connection, location, cross connection, protection and type is subject to approval by the Water Company. The Water Company reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on the Company's Water System.

Once the new water service box is installed at grade or the proposed grade as specified by the applicant, no change as to height, depth, or location desired by the customer will be made, unless the Company approves and the cost of which will be that of the customer. Any changes shall be made by the Company or under it's direction.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 14 1990

PURSUANT TO KRS 5.011,

SECTION 9 (1)

BY George S. Sells
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE June 21, 1990
Month Day Year

DATE EFFECTIVE July 21, 1990
Month Day Year

ISSUED BY GEORGE J. HANNAH
Name of Officer

PRESIDENT
Title

SOUTH SHORE, KENTUCKY 41175
Address

FOR SOUTH SHORE WATER WORKS CO.

P. S. C. KY. NO. 2

SOUTH SHORE WATER WORKS COMPANY

Cancelling P. S. C. KY. No. _____

Sheet No. _____

RULES AND REGULATIONS

[1] WATER TAP SERVICE CONNECTION

- (a) The applicant must procure a plumbing permit from the Kentucky Department of Housing, Building and Construction.
- (b) The applicant shall furnish and install the necessary pipe from the location or proposed location of the utility meter box to the applicant's place of consumption, including a shut-off valve and a check valve.
- (c) The service line shall extend to the point easiest of access to the utility from its distribution system. When a reasonable doubt exists as to the proper location, the utility shall be consulted and its approval of location secured.
- (d) The size of the service line shall not be less than 3/4" with approved materials such as galvanized steel, polyethene tubing (PE), polyvinyl chloride (PVC) with a minimum of 160 PSI rating, if copper is used, no lead soldered joints will be permitted.
- (e) The service line shall have a minimum of 28" depth to prevent freezing.
- (f) The applicant shall leave the trench open and pipe uncovered until it is inspected by state plumbing inspector and shown to be free from any tee, branch, cross connection, irregularity or defect.
- (g) The applicant shall deliver a copy of plumbing connection report to the Water Company office.

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

AUG 14 1990

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY *George S. Miller*
PUBLIC SERVICE COMMISSION

DATE OF ISSUE June 21, 1990

DATE EFFECTIVE July 21, 1990

ISSUED BY GEORGE J. HANNAH PRESIDENT SOUTH SHORE, KENTUCKY 41175
Name of Officer Title Address

FOR SOUTH SHORE WATER WORKS CO.

P. S. C. KY. NO. 2

SOUTH SHORE WATER WORKS COMPANY

Cancelling P. S. C. KY. No. _____

Sheet No. _____

RULES AND REGULATIONS

[2] SEPARATE METER CONNECTIONS

A separate water meter shall be required for each single family dwelling, customer, premise, house trailer or detached place of business, and separate applications made and separate bills rendered.

Should any customer allow service to additional premise or premises through it's meter connection the customer will be notified that they are in violation of the utility Rules and Regulations and if not corrected or the customer allows additional premise or premises to continue to use water through it's meter, service will be discontinued after proper notice.

Those existing meters with multiple premise or premises will be allowed to continue service until the utility is notified or it is determined by the utility that the meter is no longer serving multiple premise or premises. Once the water meter serves a single premise or the lessor of multiple premises, no new or additional premises will be allowed through the meter connection.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 14 1990

SECTION: 14 WATER SHORTAGE RESPONSE PLAN

The Water Shortage Response Plan of the Company is available for inspection at the Company Office during regular business hours.

PURSUANT TO KRS 5.011,
SECTION 9 (1)
BY George J. Hann
PUBLIC SERVICE COMMISSION MANAGER

- [2] Should the utility determine that the water treatment plant may be inoperative for 24 hours or longer for whatever reason, a 24 hour water shortage emergency will be declared by the utility and service will be curtailed as is necessary. Under response plan section 7.C. (Emergency stage) all industry must curtail useage by 50%. Additionally, industry which regularly use 50,000 gallons or more per day may be temporarily turned off for up to 24 hours. Large volume users may have their own storage facilities.

DATE OF ISSUE June 21, 1990

DATE EFFECTIVE July 21, 1990

Month 6 Day 21 Year 1990

Month 7 Day 21 Year 1990

ISSUED BY GEORGE J. HANN
Name of Officer

PRESIDENT
Title

SOUTH SHORE, KENTUCKY 41175
Address

FOR SOUTH SHORE WATER WORKS CO.

P. S. C. KY. NO. 2

Cancelling P. S. C. KY. No. _____

Sheet No. _____

SOUTH SHORE WATER WORKS COMPANY

RULES AND REGULATIONS

SECTION: 15 NON-RECURRING CHARGES

(1) DEFINITIONS

1. **SERVICE CHARGE** Charge for customer requested trip in determining a customer problem or to temporarily shut off or turn on service. Should the problem not be that of the customer, no charge shall be made.
2. **RECONNECT CHARGE** Reconnection of water service.
3. **METER RECHECK CHARGE** Charge for a trip to recheck a meter reading when the customer requests the meter to be rechecked for a correct reading and the meter was not misread.
4. **METER TEST CHARGE** Upon request and payment, customer may have his meter tested provided request by customer is not more frequent than once each 12 months. If such tests show the meter to be more than 2% fast, a refund of the charge shall be made and the bill adjusted accordingly. If the periodic PSC testing requirement has not been met for the meter tested, no charge will be made for the test regardless of the results of the test.
5. **METER TRANSFER CHARGE** When the customer requests the meter be transferred from one service location to another.
6. **RETURN CHECK CHARGE** A charge for a customer check return for whatever reason.
7. **NEW ACCOUNT CHARGE** A charge for establishing a new customer account.
8. **TAP-ON-FEE** A charge for installing a new service based on the size installed and requested.

AUG 14 1990

PUBLIC UTILITY COMMISSION

SECTION 9 (1)

BY *George J. Imhoff*
PUBLIC UTILITY COMMISSION MANAGER

DATE OF ISSUE June 21, 1990

Month Day Year

DATE EFFECTIVE July 21, 1990

Month Day Year

ISSUED BY

GEORGE J. IMHOFF

PRESIDENT

SOUTH SHORE, KENTUCKY 41175

Name of Officer

Title

Address

Form for filing Rate Schedules

FOR Entire Service Area
Community, Town or City
P.S.C. NO. _____
SHEET NO. _____
CANCELLING P.S.C. NO. _____
SHEET NO. _____The South Shore Water Works Co.Name of Issuing CorporationCLASSIFICATION OF SERVICERATE
PER UNITDEPOSITS

The Company may require a minimum cash deposit or other guaranty to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278, 460, will be paid annually by credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after two (2) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Company may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the Company. If the customer has no previous history with the Company, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
2. Whether the customer has an established income or line of credit.
3. Length of time the customer has resided or been located in the area.
4. Whether the customer owns property in the area.
5. Whether the customer has filed bankruptcy proceedings within the last seven years.
6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVEDATE OF ISSUE July 1, 1992ISSUED BY [Signature]
Name of OfficerDATE EFFECTIVE July 1, 1992
TITLE PresidentIssued by authority of an Order of the Public Service Commission of Kentucky
in Case No. _____ dated _____
PURSUANT TO KRS 5.011, SECTION 9 (1)BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

Form for filing Rate Schedules

FOR Entire Service Area
Community, Town or City
 P.S.C. NO. _____
 SHEET NO. _____
 CANCELLING P.S.C. NO. _____
 SHEET NO. _____

The South Shore Water Works Co.
 Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE
PER UNIT

Equal Deposits

Residential

Customers will pay equal deposits in the amount of \$30.00.
 This amount does not exceed the average bill of residential
 customers served by the Company and is equal to 2/12 of
 the average annual bill.

PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 EFFECTIVE

DATE OF ISSUE July 1, 1992DATE EFFECTIVE July 1, 1992ISSUED BY George J. HornumTITLE President

Name of Officer

Issued by authority of an Order of the Public Service Commission of Kentucky
 in Case No. _____ dated _____

BY: George J. Hornum
 PUBLIC SERVICE COMMISSION MANAGER

PURSUANT TO KRS 5.011,
 SECTION 9(1)

FOR Entire Service Area
Community, Town or City
 P.S.C. NO. _____
 SHEET NO. _____
 CANCELLING P.S.C. NO. _____
 SHEET NO. _____

The South Shore Water Works Co.

Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE
PER UNIT

Calulated Deposits

Business/Commercial

Customer's deposits shall be based upon actual usage of the customer at the same or similar premises for the most recent 12-month period, if such information is available. If usage information is not available, the deposit will be based on the average bills of similar customers and premises in the system. The deposit amount shall not exceed 2/12 of the customer's actual or estimated annual bill where bills are rendered monthly.

PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 EFFECTIVE

DATE OF ISSUE July 1, 1992
 ISSUED BY George H. Smith
 Name of Officer

DATE EFFECTIVE July 1, 1992
 TITLE President

Issued by authority of an Order of the Public Service Commission of Kentucky
 in Case No. _____ dated _____

PURSUANT TO 807 KAR 5:011,
 SECTION 9 (1)

BY: Chapman Hall
 PUBLIC SERVICE COMMISSION MANAGER

Form for filing Rate Schedules

FOR Entire Service Area
Community, Town or City
P.S.C. NO. _____
SHEET NO. _____
CANCELLING P.S.C. NO. _____
SHEET NO. _____

The South Shore Water Works Co.
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE
PER UNIT

Billing Format

SEND PAYMENTS TO:

SOUTH SHORE WATER WORKS
809 MAIN ST. P.O. BOX 485
SOUTH SHORE, KY 41175-0485

ACCOUNT NO.		(606) 932-3531	
08000359		SERVICE	
DATE BILL MAILED	FROM	TO	USE DAYS
06/30/92	05/27	06/24	28
PREV. READING	PRES. READING	GALLONS USED	AMOUNT
596000	596000	0	

WATER CHARGE

6.55

PLEASE FORWARD

FIRST CLASS MAIL
U.S. POSTAGE PAID

PERMIT # 3
SOUTH SHORE, KY
41175

CITY OF SOUTH SHORE
1661 SECOND AVENUE
SOUTH SHORE, KY
41175

RETURN THIS STUB WITH PAYMENT

DUE DATE	ACCOUNT NO.
07/16/92	08000359

CURRENT BILL DUE DATE	AMOUNT DUE	AFTER DUE DATE	BY DUE DATE	AMOUNT DUE	AFTER DUE DATE	BY DUE DATE
07/16/92		7.21	6.55		7.21	6.55

SERVICE ADDRESS

FOREST HEIGHTS SEWER 17

RATES PER M 1M MIN. 6.55 NEXT 9M 2.03
NEXT 20M 1.70 NEXT 20M 1.50 OVER 50 1.11

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE July 1, 1992

DATE EFFECTIVE July 1, 1992

ISSUED BY *David H. Houch*

TITLE President

PURSUANT TO 807 KAR 5.011,

Issued by authority of an Order of the Public Service Commission of Kentucky

In Case No. _____ dated _____

BY: *David H. Houch*
PUBLIC SERVICE COMMISSION MANAGER

SECTION 9(1)

Entire Service Area
 FOR _____
 Community, Town or City
 P.S.C. NO. _____
 SHEET NO. _____
 CANCELLING P.S.C. NO. _____
 SHEET NO. _____

The South Shore Water Works Co.

Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE
 PER UNIT

MONITORING OF CUSTOMER USAGE

At least once annually the Company will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usages differ by 100 percent or more and cannot be attributed to a readily identified common cause, the Company will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Company will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the Company will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
6. The Company will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the Company will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 EFFECTIVE

DATE OF ISSUE July 1, 1992
 ISSUED BY [Signature]
 Name of Officer

DATE EFFECTIVE July 1, 1992
 TITLE President AUG 1 1992

Issued by authority of an Order of the Public Service Commission, 807 KAR 5:011.
 Kentucky
 in Case No. _____ dated _____
 SECTION 9 (1)

BY: [Signature]
 PUBLIC SERVICE COMMISSION MANAGER

FOR SOUTH SHORE WATER WORKS CO.

P. S. C. KY. NO. 2

SOUTH SHORE WATER WORKS COMPANY

Cancelling P. S. C. KY. No. _____

Sheet No. _____

CLASSIFICATION OF SERVICE

RATE
PER UNIT

NON-RECURRING CHARGES

METER RECHECK CHARGE	\$10.00
REQUESTED METER TEST	25.00
RETURNED CHECK CHARGE	15.00
METER TRANSFER CHARGE	10.00
NEW ACCOUNT CHARGE	5.00
SERVICE CHARGE	
A. DURING REGULAR BUSINESS HOURS	10.00
B. AFTER REGULAR BUSINESS HOURS	13.70
SERVICE RECONNECT CHARGE	
A. DURING REGULAR BUSINESS HOURS	25.00
B. AFTER REGULAR BUSINESS HOURS	32.50
LATE PENALTY 10% OF AMOUNT OWED	

METER TAP FEES

5/8 INCH METER	\$400.00
1 INCH METER	510.00
METER LARGER THAN 1 INCH	ACTUAL COST

PUBLIC SERVICE COMMISSION
OFFICE OF THE
ENGINEER

MAY 29 1990

PUBLIC SERVICE COMMISSION
COLLECTION 9
BY *George J. Hannah*
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE MAY 29 1990 DATE EFFECTIVE MAY 29 1990
Month Day Year Month Day Year
ISSUED BY GEORGE J. HANNAH PRESIDENT SOUTH SHORE, KENTUCKY 41175
Name of Officer Title Address

Issued by authority of an Order of the Public Service Commission of Kentucky in

Case No. 90-087 dated MAY 29, 1990 .

FOR SOUTH SHORE WATER WORKS
P.S.C. KY. NO. 2003-00044
24 SHEET NO.

SOUTH SHORE WATER WORKS COMPANY

CLASSIFICATION OF SERVICE

	RATE PER UNIT
--	------------------

SCHEDULE OF RATES

MONTHLY

FIRST	1,000 GALLONS	\$ 7.92 MINIMUM BILL
NEXT	9,000 GALLONS	3.39 PER 1,000 GALLONS
OVER	10,000 GALLONS	2.38 PER 1,000 GALLONS
HYDRANT CHARGE		9.74 PER MONTH
FIRE LINE CHARGE		9.74 PER MONTH

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 07 2003

DATE OF ISSUE JULY 7, 2003 DATE EFFECTIVE JULY 7, 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

ISSUED BY : GEORGE L. HANNAH PRESIDENT SOUTH SHORE WATER WORKS
NAME OF OFFICER TITLE ADDRESS

BY AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2003-00044
DATED JULY 7, 2003

FILED

JUL 18 1988

PUBLIC SERVICE
COMMISSION

WATER SHORTAGE RESPONSE PLAN
THE SOUTH SHORE WATER WORKS COMPANY

Section 1. Purpose. The purpose of this plan is to provide for the declaration of official phases of water supply shortages and the implementation of mandatory water conservation measures for customers of THE SOUTH SHORE WATER WORKS COMPANY in the event a shortage is declared.

Section 2. Definitions. The terms are applicable only for this plan unless specifically noted.

- (a) "Customer" shall mean any person or entity using water for any purpose from THE SOUTH SHORE WATER WORKS COMPANY'S water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.
- (b) "Raw Water Supplies" shall mean all water potentially available to persons in the SOUTH SHORE WATER WORKS COMPANY.
- (c) "Treated Water" shall mean water has been introduced by THE SOUTH SHORE WATER WORKS COMPANY into its water distribution system, including water offered for sale. Uses of treated water are classified as follows:

Essential Water Uses (Class 1):

The following uses of water, listed by site or user type, are essential.

Domestic:

- water necessary to sustain human life and the lives of domestic pets, and to maintain minimum standards of hygiene and sanitation.

EFFECTIVE

Health Care Facilities:

- patient care and rehabilitation, including related filling and operation of swimming pools.

Water Hauling:

- sales of domestic use where not reasonably available elsewhere.

Public Use:

JUL 19 1988

PURSUANT TO 30A-11, 30A-12, 30A-13, 30A-14, 30A-15, 30A-16, 30A-17, 30A-18, 30A-19, 30A-20, 30A-21, 30A-22, 30A-23, 30A-24, 30A-25, 30A-26, 30A-27, 30A-28, 30A-29, 30A-30, 30A-31, 30A-32, 30A-33, 30A-34, 30A-35, 30A-36, 30A-37, 30A-38, 30A-39, 30A-40, 30A-41, 30A-42, 30A-43, 30A-44, 30A-45, 30A-46, 30A-47, 30A-48, 30A-49, 30A-50, 30A-51, 30A-52, 30A-53, 30A-54, 30A-55, 30A-56, 30A-57, 30A-58, 30A-59, 30A-60, 30A-61, 30A-62, 30A-63, 30A-64, 30A-65, 30A-66, 30A-67, 30A-68, 30A-69, 30A-70, 30A-71, 30A-72, 30A-73, 30A-74, 30A-75, 30A-76, 30A-77, 30A-78, 30A-79, 30A-80, 30A-81, 30A-82, 30A-83, 30A-84, 30A-85, 30A-86, 30A-87, 30A-88, 30A-89, 30A-90, 30A-91, 30A-92, 30A-93, 30A-94, 30A-95, 30A-96, 30A-97, 30A-98, 30A-99, 30A-100

SECTION 9 (1)

BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

- firefighting,
- health and public protection purposes, if specifically approved by health officials.

Socially or Economically Important Uses (Class 2):

The following uses of water, listed by site or user type, are socially or economically important.

Domestic:

- personal, in-house water use including kitchen, bathroom and laundry.

Water Hauling:

- non-domestic, when other sources are not reasonably available elsewhere.

Commercial and Civic Uses:

- commercial car and truck washes,
- laundromats
- restaurants, clubs and eating places.
- schools, churches, motels/hotels and similar commercial establishments.

Outdoor Non-Commercial Watering:

- minimal watering of vegetable gardens,
- minimal watering of trees where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

- agricultural irrigation for the production of food and fiber or the maintenance of livestock,
- watering by commercial nurseries at a minimum level necessary to maintain stock,
- watering at a minimum rate necessary to establish or maintain revegetation or landscape plantings required pursuant to law or regulation,

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- watering of woody plants where necessary to preserve them,
- minimal watering of golf course greens.

Recreational:

- operation of municipal swimming pools and residential pools that serve more than 25 dwelling units.

Air Conditioning:

- refilling for startup at the beginning of the cooling season,
- makeup of water during the cooling season,
- refilling specifically approved by health officials where the system has been drained for health protection or repair services.

Non-Essential Uses (Class 3):

Any waste of water, as defined herein, is non-essential. The following uses of water, listed by site or user type, are non-essential.

Public Use:

- use of fire hydrants (excluding Class 1 and Class 2 uses), including use of sprinkler caps, testing fire apparatus and fire department drills,
- flushing of sewer and hydrants except as needed to ensure public health and safety as approved by health officials.

Commercial and Civic Use:

- serving water in restaurants, clubs, or eating places, except by customer request,
- failure to repair a controllable leak,
- increasing water levels in scenic and recreational ponds and lakes, except for the minimum amount required to support fish and wildlife.

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Ornamental Purposes:

- fountains, reflecting pools and artificial

waterfalls.

Outdoor Non-Commercial Watering:

- use of water for dirt control or compaction,
- watering of annual or non-woody plants, lawns parks, golf course fairways, playing fields and other recreational areas,
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- watering down buildings or structures for purpose other than immediate fire protection.
- flushing gutters or permitting water to run or accumulate in any gutter or street.

Outdoor Commercial and Public Watering:

- expanding nursery facilities, placing new irrigated agricultural land in production, or planting of landscaping except when required by a site design review process,
- use of water for dirt control or compaction,
- watering of lawns, parks, golf course freeways, playing fields and other recreational areas,
- washing down buildings or structures for purposes other than immediate fire protection,
- flushing gutters or permitting water to run or accumulate in any gutter or street.

Recreational uses other than those specified in Class 2.

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Non-commercial washing of motor and other vehicles.

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Air Conditioning (see also Class 2 purposes):

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- refilling cooling towers after draining.

(d) "Base Entitlement" shall mean the monthly usage for a customer during the same month of the preceding calendar year or the average per customer usage for each class of service during

the same month of the preceding year.

- (e) "Curtailed Entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.
- (f) "Curtailment" shall mean the reduction in entitlement by some percentage to meet anticipated water shortages.
- (g) Water Shortage Response Phases:

"Advisory" shall mean that conditions exist which indicate the potential for serious raw or treated water supply shortages.

"Alert" shall mean the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal needs.

"Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.

- (h) "Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to balance demand and limited available supplies, and to assure that sufficient water is available to preserve public health and safety.

Section 3. Applicability. The provisions of this Plan shall apply to all retail and wholesome customers of THE SOUTH SHORE WATER WORKS COMPANY. When implemented, this Plan becomes THE SOUTH SHORE WATER WORKS COMPANY'S Water Shortage Response Regulation.

Section 4. Entitlements. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.

Section 5. Determination of Water Shortage. Water supply and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. Water shortages generally occur for two reasons, a reduction in available supplies or a system failure. Each of these has a distinct influence on the nature and duration of the conservation program implemented. Official declaration of a water shortage stage and implementation of the measures necessary to curtail

water use shall be approved by the management of THE SOUTH SHORE WATER WORKS COMPANY.

Section 6. Term of Water Shortage Declaration. Any water shortage declaration shall remain in effect until water supplies of service conditions have returned to normal. A final determination as to terminating a water shortage declaration shall be made by the management of THE SOUTH SHORE WATER WORKS COMPANY.

Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures.

A. Advisory Stage:

- (1) Criteria: the conditions exist which indicate the potential for serious raw or treated water supply shortages.
- (2) Conservation and Curtailment Measures:
 - (a) Declare a Water Shortage Advisory.
 - (b) Provide proper notice to all customers and to all local news media.
 - (c) Eliminate all water leaks.
 - (d) Request voluntary conservation of all non-essential (Class 3) water use.
 - (e) Request industry reduce consumption 10 to 20%.

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B. Alert Stage:

- (1) Criteria: the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal needs.
- (2) Conservation and Curtailment Measures:
 - (a) Declare Water Shortage Alert.
 - (b) Provide proper notice to all local news media.
 - (c) Eliminate all water leaks.
 - (d) Prohibit all non-essential (Class 3) water uses. May be adjusted accordingly to the amount of shortage determined by the utility.

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- (e) In accordance with Section 8., should employees of the Utility notify a customer through transportation means of a customer using water which is prohibited, an approved service charge will be assessed to their account. Should service be discontinued in addition to above, an approved reconnection fee in effect shall be paid at the Company office before service can be restored and the customer stating that he or she will correct the condition by not using water which is prohibited.
- (f) Base entitlement may be ^{used} ~~issued~~ with no excess use charge.
- (g) Require industry reduce consumption 20% of entitlement.
- (h) Begin billing industry in excess of curtailed entitlement at the normal rate plus an excess usage charge of 25% per 1,000 gallons over curtailed entitlement.

C. Emergency Stage:

1. Criteria: means that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.
2. Conservation and Curtailment Measures:
 - (a) Declare Water Shortage ~~Emergency~~ ^{Emergency}.
 - (b) Provide proper notice to all customers and to all local news media.
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 - (c) Eliminate all water leaks.
 PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
 - (d) Prohibit all Class 3 uses of water.
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 - (e) Prohibit all Class 2 uses of water except Domestic uses for kitchens, bathrooms and laundries. May be determined by the amount of shortage determined by the utility.
 - (f) In accordance with Section 8., should employees of the Utility notify a

customer through transportation means of a customer using water which is prohibited, an approved service charge will be assessed to their account. Should service be discontinued in addition to above, an approved reconnection fee in effect shall be paid at the Company office before service can be restored and the customer stating that he or she will correct the condition by not using water which is prohibited.

- (g) Curtail all commercial and industrial entitlements (except Health Care Facilities) by 50%.
- (h) Residential base entitlement in effect.
- (i) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of 50% per 1,000 gallons over curtailed entitlement.

D. Rationing Stage:

1. Criteria: means that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to balance demand and limited available supplies, and to assure that sufficient water is available to preserve health and safety.

2. Conservation and Curtailment Measures:

- (a) Declare Water Shortage Rationing.
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- (b) Provide proper notices to all customers and to all local news media.
- (c) Eliminate all water leaks.
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- (d) Prohibit all Class 3 and Class 2 uses of water.
 BY: John H. Hille
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- (e) In accordance with Section 8., should employees of the Utility notify a customer through transportation means of a customer using water which is prohibited, an approved service charge will be assessed to their account. Should service be discontinued in addition to above, an approved

reconnection fee in effect shall be paid at the Company office before service can be restored and the customer stating that he or she will correct the condition by not using water which is prohibited.

- (f) Curtail all Commercial and industrial entitlement (except Health Care Facilities) by 100%.
- (g) Curtail all residential entitlements by 25% may be adjusted accordingly to shortage determined by the utility.
- (h) Implement service interruptions to portions of system in accordance with approved published schedule. The schedule shall be provided to all local media.
- (i) Begin billing customer water usage in excess of curtailment entitlement at the normal rate plus an excess usage charge of 100% per 1,000 gallons.

Section 8. Enforcement of Water Restriction. Any person who violates the provisions of this Plan, who fails to carry out the duties and responsibilities imposed by this Plan, or who impedes or interferes with any action undertaken or ordered pursuant to this Plan shall be subject to the following:

- (a) If the utility official charged with implementation and enforcement of this Plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within 48 hours.
Pursuant to 807 KAR 5:011, SECTION 9 (1)
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- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard before termination. The governing body shall make findings of fact and decide whether service should continue or terminate.
- (c) Any customer whose water service is terminated for violating provisions of this water curtailment

plan shall be subject to the approved reconnection fee prior to reconnection of service.

- (d) The excess usage charge billing provision of this plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this Plan.

Section 9. Request for Exception.

(a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to THE SOUTH SHORE WATER WORKS COMPANY for an exception. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the PUBLIC SERVICE COMMISSION.

(b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.

Section 10. Severability. If any provision of this Plan is declared invalid by the courts, the remainder of the Plan and its applicability to other persons and circumstances shall not be affected by that declaration.


Section 11. Effective Date. This Plan shall take effect immediately upon approval of the PUBLIC SERVICE COMMISSION.

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SECTION 9

BY: 
PUBLIC SERVICE COMMISSION MEMBER